

## Quality Systems and Processes Policy

Our quality systems and processes have full BS EN ISO9001:2008 accreditation, audited by LRQA; however, our systems are about much more than a simple exercise in certification. We believe quality is about delivering time after time on our business goals, providing cost-effective and first-class architectural solutions which meet our client briefs and the needs of the wider community.

We have a set of standards to support this commitment, based around how we:

- Comply with agreed contract requirements
- Comply with statutory laws and building regulations (including health and safety)
- Reflect the environmental and sustainability needs of clients, end-users and their communities

We build our quality model from a client's perspective, so they can be confident in Lathams as a sound business which delivers a solid financial performance and is able to manage a wide range of risks and eventualities.

We also maintain a healthy balance sheet, which means our quality-driven approach is not diluted by external influences.



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